

Additional Information MSPA EA Membership Renewal

Renewal invoices are sent to all MSPA EA members in the first week of January of each year!

PAYMENT OPTIONS

- **Bank transfer:** account details are provided on the invoice.
Within the EU, MSPA EA would prefer bank transfers due to the costs on credit card payments charged to the association.
- **Online payment:** Credit card or PayPal: For online payment please see the payment button by the PayPal Link on your renewal email.
- MSPA Europe/Africa kindly asks to receive payment 30 days after receipt of the invoice

INSTALMENT PAYMENT OPTION

MSPA EA recognises the challenges facing some of our members. With your continued support we will work tirelessly on your behalf and staying connected to MSPA and the industry leaders is most important.

We know that for some of our members may be having an impact on cashflow. Should this be a hurdle for you renewing in one payment this month, don't hesitate to let us know by contacting Nikky at europa@mysteryshop.org or nikky@mspa-ea.org if you would like to discuss the possibilities of a series of payment by instalment for your membership fee. First payment must be received by February 10th of the year to renew your membership.

COMMITMENT TO STANDARDS AND ETHICS

By paying the MSPA membership invoice your company confirms to agree with the [Professional Standards & Ethics agreement](#).

DOWNLOADING YOUR NEW MEMBERSHIP CERTIFICATE

Once your membership renewal is received, you will be sent a confirmation via email confirming when your new MSPA certificate is available. Download your up-to-date MSPA membership certificate to add to your credentials and presentations to highlight your commitment to providing ethical data collection and quality research.

We hope that MSPA members will all work together and support each other as a community, as we are undoubtedly stronger together. Being a member of MSPA has never been more important.

It will be a pleasure to confirm YOUR MSPA membership and continue our cooperation.