

MSPA[®] EUROPE/AFRICA

MYSTERY SHOPPING PROFESSIONALS ASSOCIATION



2025 Conference
20-22 May

Hilton Tallinn Park
Tallinn, Estonia

MSPA[®] EUROPE/AFRICA
MYSTERY SHOPPING PROFESSIONALS ASSOCIATION

SPONSORSHIP OPPORTUNITIES

MSPA Europe 26th Annual Conference
20 - 22 May, 2025

Hilton Tallinn Park Hotel, Tallinn, Estonia

Why should you be an MSPA Sponsor?

The MSPA is at the centre of the mystery shopping & customer experience industry. With over 475 member companies worldwide we measure the quality of customer service given by more than 100.000 companies around the globe.

As a sponsor of the MSPA Europe/Africa conference in the Limassol, Cyprus you would receive a unique opportunity to demonstrate your dedication to improving customer service levels and to show your support and engagement in the mystery shopping industry.

We expect 200-225 mystery shopping & customer experience providers presidents, CEOs and executives from multi-national companies to be present.

The opportunity that we offer is for you to raise your corporate profile as an MSPA conference sponsor. Apart from a wide variety of valuable benefits including recognition and participation at the MSPA conference and events, you will have a chance to network directly with the leading names in the mystery shopping industry.

You may select from different levels of sponsorship participation, all providing enhanced exposure of your products and services, and choose the one that's right for you.

Why not gain the most exposure for your marketing by completing the corporate sponsorship form and sending it to us? You will not regret it.

If you need any additional information regarding sponsorship, please contact

Nikky Alkemade, MSPA Europe/Africa Office, info@mspa-org

Sponsorship opportunities



| Sponsorship Level Package Prices | |
|---|---------|
| • Elite Partner | € 8.500 |
| • Partner | € 5.500 |
| • Patron | € 2.750 |
| • Supporter | € 750 |
| • Vendor | € 1.500 |

ELITE Partner: € 8.500

Opportunity to be the supporting sponsor of THE DINNER EVENT on the last evening of the conference, including vendor area, free registration and much more to show your support!

- Your company name and logo will appear on conference print materials.
- Your company will be named as the sponsor / co-host of the Dinner event during the conference days
- Your company logo / name will be printed on a special banner made for the dinner event
- Your company information continues to be distributed to new audiences through post-conference distribution.
- Your company profile included in conference notebook.
- Your company name and logo will be printed as an ELITE Partner on the MSPA Conference banner that will be displayed in the general session area of the conference.
- Your company logo will be included to the Mobile Events App.
- Your digital company brochure / leaflet included to the Mobile Events App
- Opportunity to include promotional materials in the conference pack given to all delegates.
- Website recognition and direct link to company website will be provided (until one month after the conference).
- Possibility to reserve your hotel room in the conference hotel for the special room rates.
- Provide a 30 seconds video which will be shown in the main conference room 1 time on both conference days.
- 1 complimentary exhibit space (A table at the vendors show with Internet access)
- 2 free conference registrations will be provided.
- 2 free attendances at closing dinner event.

Partner: € 5.500

Opportunity to sponsor one of the international mystery shopping expert OR client speaker (mystery shopping end user) OR sponsor Welcome reception/dinner event OR a unique spotlight session during the conference programme.

- Your company name and logo will appear on conference print materials.
- Your company information continues to be distributed to new audiences through post-conference distribution.
- Your company profile included in conference notebook.
- Your company name and logo will be printed as a Partner on the MSPA Conference banner that will be displayed in the general session area of the conference.
- Your company logo will be included to the Mobile Events App.
- Opportunity to include promotional materials in the conference pack given to all delegates.
- Website recognition and direct link to company website will be provided (until one month after the conference).
- Possibility to reserve your hotel room in the conference hotel for the MSPA room rates.
- 1 free conference registration will be provided.
- 1 free attendance at closing dinner event
- 1 complimentary exhibit space (A table at the vendors show with Internet access)

Choice to include one of the below functions:

1. The opportunity to have a 15 to 20 minutes presentation during the interactive sessions on one of the conference days about a relevant topic connected to the mystery Shopping industry/technology or other products used in the industry. A maximum of 25 persons can attend your "Spotlight". A direct Sales presentation is unwanted. Meeting room (and if required) projector will be arranged by MSPA.
2. Sponsor one of the Key-Note presentations selected by MSPA EA
3. Sponsor the Welcome Reception/Dinner
4. Provide a 30 seconds video which will be shown in the main conference room 1 time on both conference days.

Patron: € 2.750

Opportunity to sponsor a mystery shopping expert or client speaker (mystery shopping end user) arranged by MSPA (or if your company knows an interesting speaker MSPA will discuss this with you)

- Your company name and logo will appear on conference print materials.
- Your company information continues to be distributed to new audiences through post-conference distribution as your company's name will also appear in two conference reports distributed to the media.
- Your company name and logo will be printed as a Patron on the MSPA Conference banner that will be displayed in the general session area of the conference.
- Website recognition and direct link to company website will be provided (until one month after the conference).
- Opportunity to include promotional materials in the conference pack given to all delegates.
- Possibility to reserve your hotel room in the conference hotel for the MSPA room rates.
- 1 free conference registration will be provided (excluding closing dinner).

Choice to include one of the below functions:

1. 1 complimentary exhibit space (A table at the vendors show with Internet access)
2. Sponsor one of the Key-Note presentations selected by MSPA EA
3. Provide a 30 seconds video which will be shown in the main conference room 1 time on both conference days.

Vendor (standard): € 1.500

- Your company name will appear on conference print materials.
- Your company information continues to be distributed to new audiences through post-conference distribution as your company's name will also appear in two conference reports distributed to the media.
- Website recognition and direct link to company website will be provided (until one month after the conference).
- A table at the vendors show with Internet access
- Possibility to reserve your hotel room in the conference hotel for the MSPA room rates.

Supporter: as of € 750

There is a possibility for your company to include a flyer or present in the conference bags, sponsoring conference bags | conference mobile app | printed programme flyer | water bottles or ... in the conference bags that all participants of the conference receive!

- Your company name will appear on conference print materials.
- Opportunity to include promotional materials in the conference pack given to all delegates.

-
- *Please note that besides to the Elite & Partner package NO conference registration is included.*
 - *All sponsors need to register & pay as well for the conference to have access to the conference area/facilities.*
 - *All sponsors have the opportunity to register additional participants for the Conference at MSPA members rate or contact the MSPA office for the vendor staff arrangement/fees.*
 - *Invoices need to be paid in time; full payment needs to be confirmed before your sponsor package is activated*

MSPA Europe/Africa Conference, Tallinn, Estonia - 20-22 May, 2025

Sponsorship Form

- Yes**, I want to show my dedication to customer service improvement and be an MSPA EA Sponsor for the 2025 Conference in Tallinn, Estonia.
- Elite** € 8.500 including
- Partner** € 5.500 including
- Patron** € 2.750 including
- Vendor** € 1.500
- Supporter** € 750

Quoted fees are per package item.

Company name _____

MSPA member? Yes No

Contact Person _____ Email _____

Address: _____ Postal code: _____

City _____ Country _____

Phone: _____ Email: _____

Payment: Send us an invoice of € _____ (EUROS)

Date _____ Signature _____

Return this form to: MSPA Europe/Africa - info@mspa-ea.org

- Please email your company logo in png or jpeg format to info@mspa-ea.org